

CVS Health is taking steps to care for you and to help you stay adherent during this outbreak.

The spread of the new coronavirus (COVID-19) continues to make headlines and cause plan members uncertainty and anxiety. Under the circumstances, refilling medications is a wise precaution. We want to help you ensure you have access to needed medications, including in emergency situations.

We are waiving early refill limits on 30-day prescriptions for maintenance medications at any in-network pharmacy. Relaxing refill-too-soon limitations allows you to obtain maintenance medication prescriptions ahead of the normal fill schedule. The 30-day early fill override is a temporary process in effect for the current COVID-19 emergency situation.

We know that access to needed medication is important to you and your family members during the uncertainty caused by COVID-19. We strongly recommend you take action now to refill eligible maintenance prescriptions for 90-day supplies, or up to your plan's maximum quantity.

Beginning immediately, CVS Pharmacy will waive charges for home delivery of all prescription medications. With the Centers for Disease Control and Prevention encouraging people at higher risk for COVID-19 complications to stay at home as much as possible, this is a convenient option to avoid coming to the pharmacy for refills or new maintenance prescriptions.

When you are in a position to increase convenience and help provide some peace of mind, you act. As long as COVID-19 continues to pose a threat, we will maintain a relentless focus on how best to serve you and your employer. More information can be found at the CVS Health Coronavirus resource website <https://www.cvs.com/content/coronavirus>.