



INTERNATIONAL UNION OF OPERATING ENGINEERS  
**LOCAL 4**  
 Health and Welfare Fund

November 1, 2017

**Important Change to Pre-Authorization Process for Mental Health/Substance Use Disorder Care**

The Board of Trustees of the International Union of Operating Engineers Local 4 Health and Welfare Plan (the Plan) is pleased to announce that, beginning January 1, 2018, Modern Assistance Programs, Inc. (MAP) will provide the pre-authorization review for inpatient mental health and inpatient substance use admissions. This includes partial hospitalizations / intensive outpatient substance use treatment programs. The Plan requires that all inpatient hospital admissions be authorized in advance in order for the services to be covered (other than for emergency or maternity care).

**What's Changing?**

Effective January 1, 2018, you must contact MAP for inpatient mental health or substance use hospital admissions and services.

Pre-authorization review for non-mental health and non-substance use inpatient hospital admissions will remain with Blue Cross Blue Shield of Massachusetts (BCBSMA).

In addition to pre-authorization, MAP will also process all claims for inpatient mental health and substance use services, while BCBSMA will continue to process all outpatient claims.

**Process for Filing Claims**

<ul style="list-style-type: none"> <li>• Inpatient Mental Health</li> <li>• Inpatient Substance Use</li> <li>• Partial hospitalizations / intensive outpatient treatment programs</li> </ul>		<p><b>MAP</b> for pre-authorization and claims payments.</p>
<ul style="list-style-type: none"> <li>• Outpatient Mental Health</li> <li>• Outpatient Substance Use</li> </ul>		<p><b>BCBSMA</b> for claims payments  <i>MAP is a voluntary resource to help you with selecting doctors and services. They will refer you to BCBSMA providers.</i></p>
<ul style="list-style-type: none"> <li>• Non-mental health and non-substance use services</li> </ul>		<p><b>BCBSMA</b> for pre-authorization (if applicable) and claims payments.</p>

Additionally, should you wish to appeal a claim that has been denied by MAP, such an appeal would be reviewed in accordance with the language on Page 68 of the Summary Plan Description, “How to Appeal Denied Prescription Drug, Dental, Vision, Disability (Loss of Time) and Hearing Claims.”

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[www.local4funds.org](http://www.local4funds.org)

Your Health Plan provides comprehensive benefits for mental health and substance use disorders. MAP is a terrific resource to help members identify and access top quality doctors and facilities, and will continue to provide Employee Assistance Program (EAP) services to our members and eligible dependents.

You will receive a new medical ID card from BCBSMA that will include the MAP contact information on the back. For additional information regarding your benefits, please refer to the Health Plan Document available on the Benefit Fund's website: [www.local4funds.org](http://www.local4funds.org).

You can reach MAP at 617-774-0331 or 800-878-2004. Someone is available to help you and your loved ones 24/7.

MAP is also the Plan's Employee Assistance Program (EAP) provider. They are a confidential\* source of help for challenges such as stress, anxiety, work life balance, depression and addiction. Their services range from information/resources to short term counseling.

Local 4 cares about your well-being. Being "healthy" is far more than just physical health – it includes emotional, social and financial health. You may not have a mental illness, but that does not mean you or your family can't benefit from what MAP offers.

There is no cost to you when you use EAP services through MAP. Just like going to your doctor for preventive care, think about calling MAP for a mental health checkup. This benefit is provided for *your* quality of life. We encourage you and your dependents to use it!

This Summary of Material Modification (SMM) describes changes to the IUOE Local 4 Health and Welfare Plan and supplements the Summary Plan Description (SPD) published January 1, 2015. You should read this SMM very carefully and retain this document with your copy of the SPD for future reference.

*Please note that this Plan is a "grandfathered health plan" under the Affordable Care Act. For more information, please refer to page v of your Summary Plan Description. Questions regarding which protections apply and which protections do not apply to a grandfathered health plan and what might cause a plan to change from grandfathered health plan status can be directed to the Funds Office at 1-888-486-3524 or via the Plan's website at [www.local4funds.org](http://www.local4funds.org).*

**IUOE Local 4 Health and Welfare Plan  
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\*Under no circumstances will your name or information about your situation be passed on to your employer or the Union office.