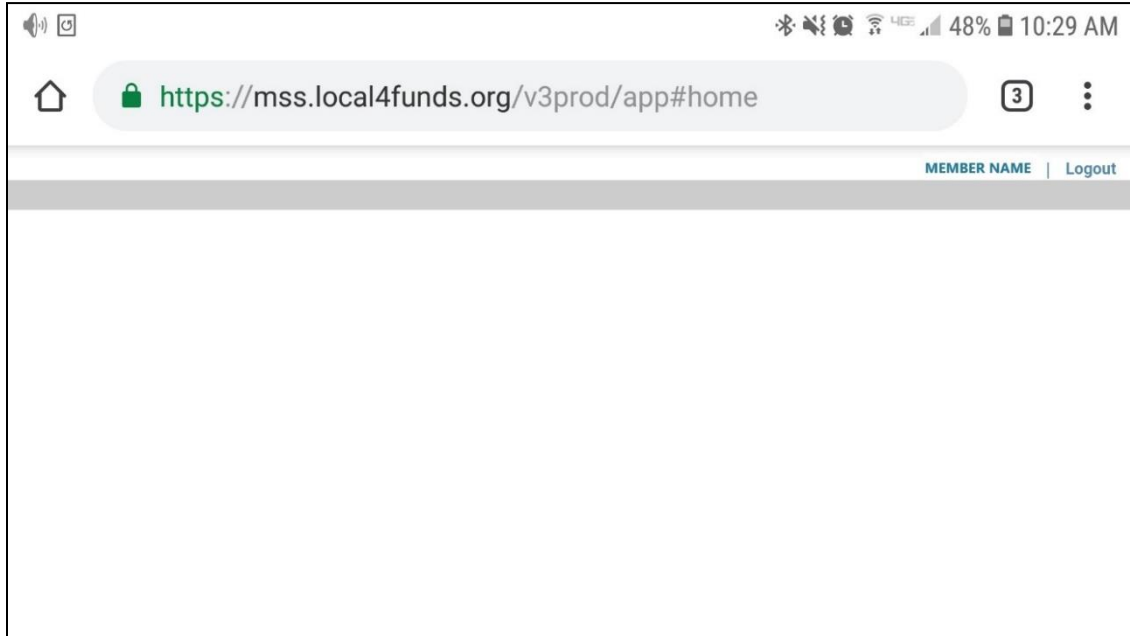


## Notice To Members:

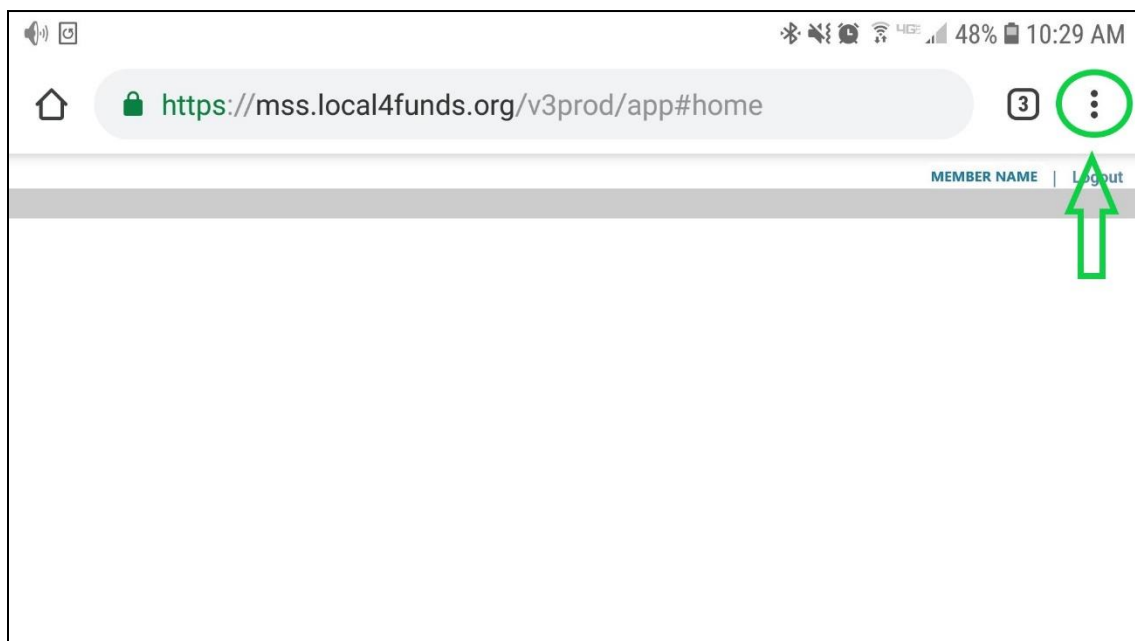
If you log in to your MSS portal from a mobile device, such as a cell phone or tablet, you will see a blank screen as pictured below:



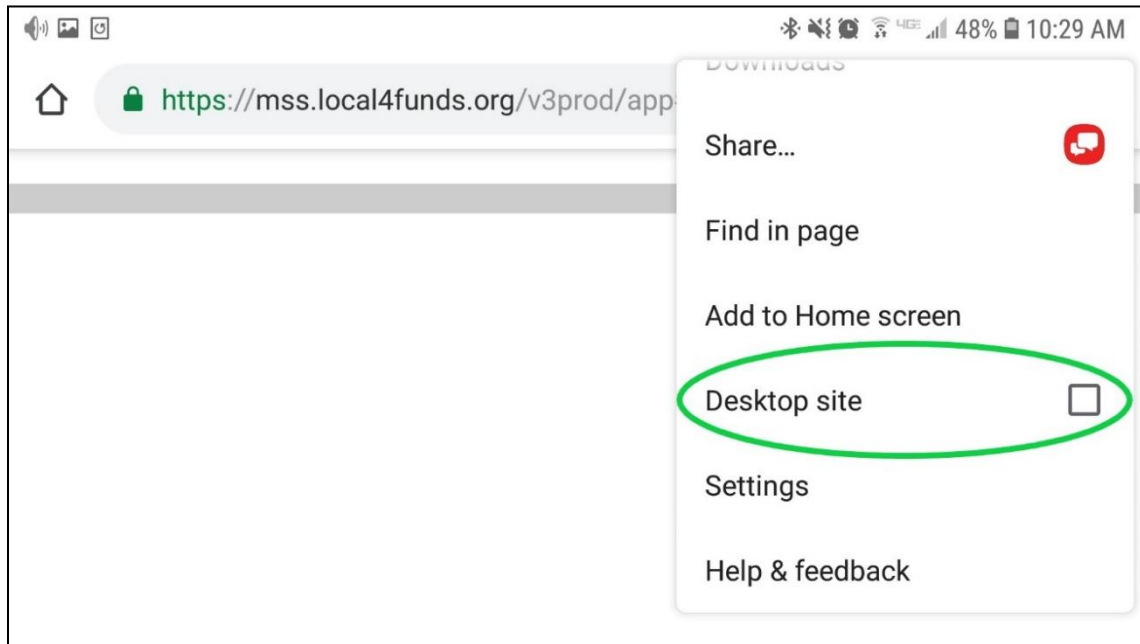
You will need to switch to the desktop version of the site.

**Google Chrome is the recommended browser for MSS.** If you are using an Android device, Chrome is likely already your default browser.

Go to the browser menu, which will be located either in the top right (pictured below) or bottom right corner of your screen.

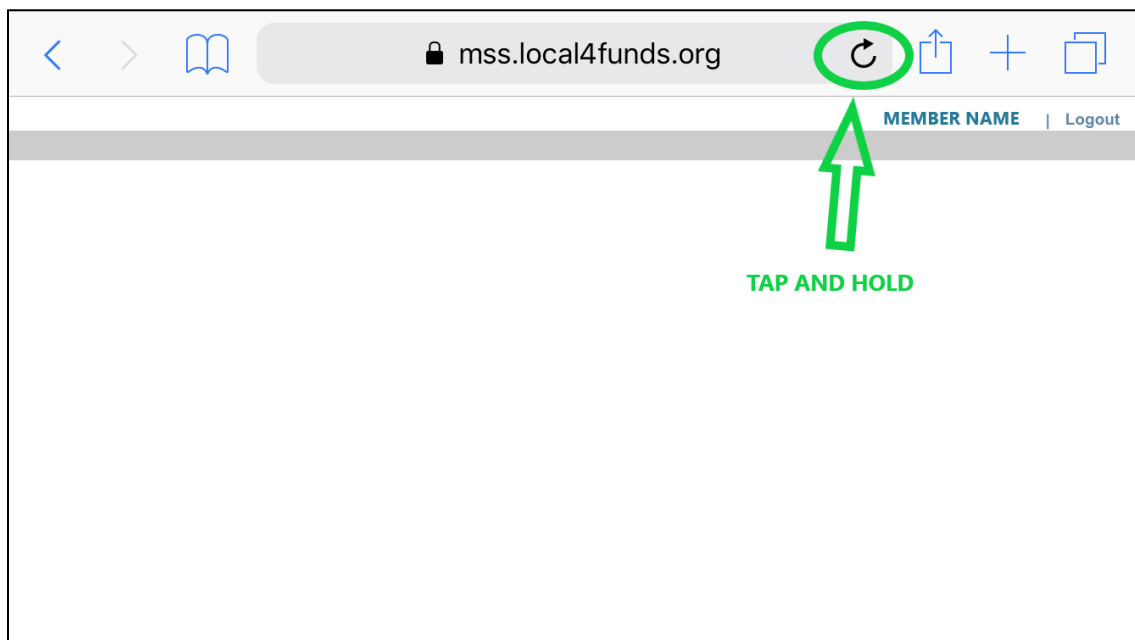


Check the box next to "Desktop Site."

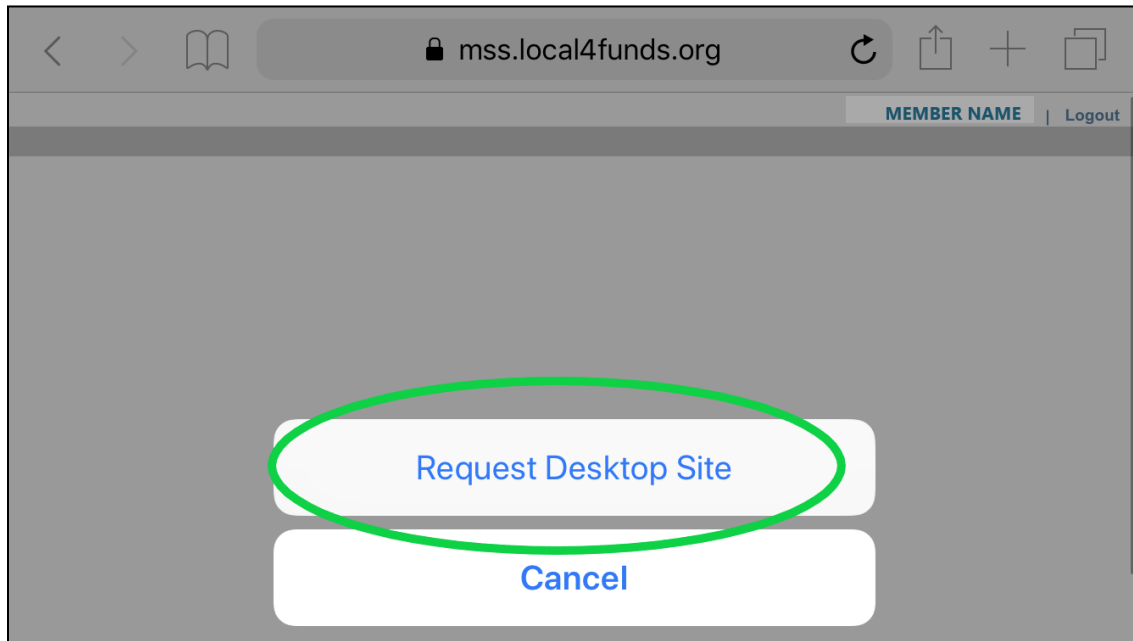


If you are using an iPhone or iPad, we recommend that you download Google Chrome onto your device, as you may experience difficulties loading the desktop version of MSS on Safari.

If you want to try to use Safari, you will need to tap and hold the refresh button (pictured below) until you see the option to "Request Desktop Site" appear at the bottom of your screen.



Select this option.



Should you experience difficulties with Safari, or if you have any other questions or concerns, please call 508-533-1400 ext. 112.