

# Frequently asked questions about transitioning to Optum Rx

Have questions about switching to Optum Rx? We've got answers.

## Who is Optum Rx?

Optum Rx will be your pharmacy benefit manager for IUOE Local 4 Health and Welfare Fund. Our commitment is to help you get the most out of your prescription medication benefit. We provide safe, easy and cost-effective ways for you to get the medication you need.

### Network retail pharmacies

- After **Jan. 1, 2025**, use the **Optum Rx app** or log in to your account at **optumrx.com** to view a list of network pharmacies.
- Show your member ID card at any network retail pharmacy.
- Call the number on your member ID card.

## Will I receive a new pharmacy ID card?

Yes, you'll receive a new member ID card and welcome materials a few weeks before your plan starts.

## Will the medication I'm currently taking be covered with Optum Rx?

To learn if your medication is covered, go to **optumrx.com** on or after **Jan. 1, 2025**, to check your plan's formulary (list of covered medications).

## What is a formulary?

A formulary is a continually updated list of prescription drugs that **uses the most clinically effective and cost-effective generic and brand drugs.**

## Questions?

We can help. Start date: **Jan. 1, 2025**



Log in to **optumrx.com/getstarted**



Open the **Optum Rx app**



Call customer service at the number on the back of your member ID card

QR  
code

**Ready to learn more?** Scan this code with your phone's camera and tap the website link. Or visit **optumrx.com/getstarted** today.