

Frequently asked questions about transitioning to Optum Rx

Have questions about switching to Optum Rx? We've got answers.

Who is Optum Rx?

Optum Rx will be your pharmacy benefit manager for IUOE Local 4 Health and Welfare Fund. Our commitment is to help you get the most out of your prescription medication benefit. We provide safe, easy and cost-effective ways for you to get the medication you need.

Network retail pharmacies

- After **Jan. 1, 2025**, use the **Optum Rx app** or log in to your account at **optumrx.com** to view a list of network pharmacies.
- Show your member ID card at any network retail pharmacy.
- Call the number on your member ID card.

Will I receive a new pharmacy ID card?

Yes, you'll receive a new member ID card and welcome materials a few weeks before your plan starts.

Will the medication I'm currently taking be covered with Optum Rx?

To learn if your medication is covered, go to **optumrx.com** on or after **Jan. 1, 2025**, to check your plan's formulary (list of covered medications).

What is a formulary?


A formulary is a continually updated list of prescription drugs that **uses the most clinically effective and cost-effective generic and brand drugs**.

Questions?

We can help. Start date: **Jan. 1, 2025**

 Log in to **optumrx.com/getstarted**

 Open the **Optum Rx app**

 Call customer service at the number on the back of your member ID card



Ready to learn more? Scan this code with your phone's camera and tap the website link. Or visit **optumrx.com/getstarted** today.